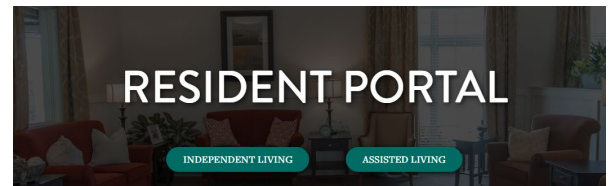
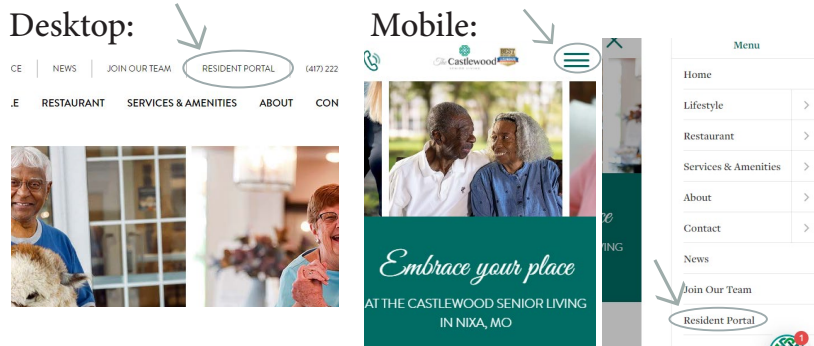


READY TO USE THE PAYMENT PORTAL?

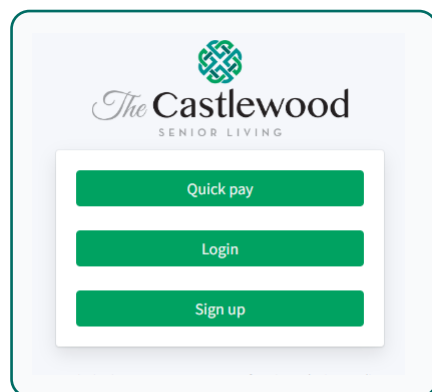
Follow these steps to get started!

Step 1: With your invoice handy, go to www.CastlewoodSeniorLiving.com
First click on the “Resident Portal” Button

Step 2: Choose “Assisted Living” if you’re an Assisted Living or Memory Care resident, or “Independent Living” if you’re an Independent Living resident.



Step 3: Choose the appropriate prompt to either Quick pay, Login, or Sign up.



Use your surname and Resident ID to Quick Pay

The image shows the 'Quick pay' form. It has two input fields: 'Resident's Resident ID' and 'Resident's last name'. Below the fields is a green button labeled 'Find invoice'.

Login using your email and password to access your account

The image shows the 'Login' form. It has two input fields: 'Your email' and 'Your password'. Below the fields is a green button labeled 'Login'. There is also a link that says 'Forgot your password?'.

Quick tip!

Need some help? Use these handy prompts beneath the options in Resident Portal to help!

Trouble logging in?

[Forgot your password?](#)

[Didn't receive confirmation instructions?](#)

[Didn't receive unlock instructions?](#)

The image shows the 'Sign up' form. It has five input fields: 'Resident resident id', 'Resident's last name', 'Your name', 'Your email', and 'Your password'. Below the fields is a green button labeled 'Sign up'.

If this is your first visit and you've yet to create an account, click **Sign Up** and fill out the prompts.